notified your client?

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MR. NEY: No, I'm just saying that I don't know what the department would have determined it should have sent to the parties who are on the list to receive notices. But I have no question or issues about whether ENA received anything that we didn't receive.

DEPUTY COMMISSIONER JONES: Mr. Ney.

MR. NEY: Yes, sir.

DEPUTY COMMISSIONER JONES: In regard to the time that the award was made and your client reviewed the files and you filed your original protest letter, at that time you would have seen that the major difference or one of the major differences in one of the areas of contention was the ENA proposal to buy the surplus equipment. At that time, when you filed your original protest letter, why wouldn't you have taken up these issues and considered all of that surplusing and stuff then?

MR. NEY: Well, we did, in fact, include that issue, not the disposition --

DEPUTY COMMISSIONER JONES: Right.

MR. NEY: -- but as you have noticed, obviously, the notice is a big issue because we made a big issue of it ourselves. Not in this context and that is only because up until we made the request for supplemental files, or what we thought may be supplemental State files, and found out that

they didn't exist. It was only then that we knew the facts. 1 2 DEPUTY COMMISSIONER JONES: Should you have not known the facts, I quess, is my point? 3 MR. NEY: I think not but that is obviously the 5 debate of the issue. I think we acted promptly and ultimately is an issue beyond the protest issue, it is a State issue. 6 MR. LEE: During the time that you was reviewing 7 8 the files, were you ever denied the access to any of the files? We don't know, As I said, this one 9 MR. NEY: copy that was provided to us in the materials that Ms. Metcalf 10 11 provided was very different looking from what we found when we went through there, but I don't know. It is not an issue that 12 we thought enough of to raise and we aren't making that 13 14 allegation. This is all of the questions I have 15 MR. LEE: COMMISSIONER HAWKINS: Any more questions? 16 17. DEPUTY COMMISSIONER JONES: No, let's take a 18 break. COMMISSIONER HAWKINS: It is time to take a 19 Thank you, Mr. Ney, for your presentation. 20 short break. Thank you. MR. NEY: 21 COMMISSIONER HAWKINS: Let's take a short break 22 (Whereupon, a short recess was taken 9:37 a.m.) 23 (Whereupon, the following proceedings resumed at 24 9:58 a.m.) 25

COMMISSIONER HAWKINS: Okay. We are ready to reconvene, Ms. Shrago.

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MS. SHRAGO: We seek today to resolve the protest of the State of Tennessee so that we enter a contract with a bidder who was determined to be the most qualified in response to the RFP for ConnecTEN, the expansion and operation.

Before I begin to respond specifically to the items of the protest, I would like to review the purpose of our endeavor. I am reading some selections from the original RFP as its statement of purpose. First of all, in terms of K12 (e), the school environment is very different from that of the business environment. One, it has been and will continue to be an important issue of implacing technology in the schools.

The upgrade of ConnecTEN must provide fair and equitable access to the Internet for all public schools and their students. The upgrade must be planned and executed to minimize the lack of network availability for students and teachers.

The ConnectEN project was started with a vision of connecting all Tennessee public schools with the minimum of one computer in the school library with the access for one hour per child per week in every school. Since the number of students to computers is quite high, the computers are in continuous use. The purpose of the Internet connection is to provide instructional opportunities for our students organized by teachers.

Fair and equitable treatment must be provided to all school sites in all education agencies. Functionality, reliability, and improved security are all of significant importance to allow teachers to use the network for instructional purposes in the classroom. All of those are in the statement of purpose.

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Those of you on the review panel who know Tennessee schools and know our students, know that in many of our school libraries there are no books that anticipate man being on the moon. We have students in some isolated areas who have never been to McDonald's or stepped on an escalator, but then the Internet opens the world. Through it they can see pictures, meet people, explore ideas and receive and create information that changes their lives.

The excitement of our schools for ConnecTEN is thrilling; I have been glad to be a part of it. It motivates poor students, it enlivens teachers who have gotten burned out, it offers resources of the world's libraries and museums, it even reaches to the least available child in any county in this State. So those in Raye County have the same opportunity as those in Williamson County. Parents in Polk County climbed ladders and pulled wires so that everyone of their classrooms could get connected.

The Johnson County School Board put up the largest expenditure ever for computers. We planned ConnecTEN for 7,000. We have 50,000 computers now. We expect that to grow

to 90,000 in two years. This expansion and capability would not be possible for Tennessee except for a very new and dynamic program; it is called the E-rate

The Congress and the President realized that for our schools to really have enough technology there were going to need to be new initiatives in creating funding sources found. Together they agreed to a special provision of the Telecommunications Act of 1996. Wiring and connection to the Internet have been understood to be extremely important, assuring that the have and the have nots are treated equally and have access to the world's information.

It created the E-rate Program allowing schools and libraries to submit applications based on the percent of free and reduced lunch students so that they may obtain substantial discounts of telecommunications in computer networking services.

In 1934 this country made a similar commitment so that every home would be wired with a telephone, no matter how isolated. It is that same law that has now been expanded to provide a similar commitment to wire every classroom.

1998 is the first year of this program. They didn't set it up as a grant program because they wanted schools to be committed and ready to use the technology. There are a variety of rules. Schools have to have plans, they have to pay part of the funding, they have to ensure that teachers will be trained

and that there are enough computers to make the use of the network viable.

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They also establish wide flexibility so that schools could decide what they need in their community and try not to establish those kinds of rules from Washington. This provision passed the Congress by overwhelming bipartisan margin. Its continuation has been once again affirmed including the money to establish a \$2.25 billion program, but it is not a federal budget item. It is obtained through contributions from corporations as a result of deregulating the telecommunications industry.

Tennessee, when compared to all of the states in the country, was one of the first to realize the potential of networks and the connection to the Internet. So Tennessee has been a leader in working with the parties in Washington to clarify, refine and get this initial program up and running.

Tennessee was also prepared to take advantage of this unique opportunity to get this discount for services for all Tennessee schools. The Federal Communications Commission and its administrative arm were charged with establishing the program. They established that schools would have to apply each calendar year for discounts and that they would be approved on a first come, first serve basis.

However, in the first year they established the 75 day window, meaning that all who apply within that window would be

treated with the same priority. They have received 40,000 initial applications with a specific request for funding due with all of their paperwork by April 15.

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The State issued an RFP where proposers were given wide opportunities to offer the maximum service level possible for the public schools of Tennessee. However, a proposer was also expected to offer services responding to the situation of receiving E-rate funding and the possibility of not receiving E-rate funding in 1998, 1999. 2000 and 2001.

This uncertainty because the State can only apply one year at a time and the fact that the contract is actually for three and a half years left the burden of adjusting to the funding variations as the responsibility of the bidder.

Obviously, the bidder would not be required to deliver the same services with and without the funding. However, the difficulty in a network is that once you have purchased equipment and make communication line connections for one level of service, you then have to reduce that capacity in order to reduce your substantial recurring cost if the funding level drops. Proposers were required to describe service levels with and without E-rate funding in an every six month period of the contract.

Let me speak to the cost formula. The evaluation and contract award, in Section 6, fully describes the cost formula. It clearly showed, using an example, the advantage of proposing

additional funding to provide additional services.

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The FCC articulated that the schools could obtain as many services as they could afford to pay their share, which in Tennessee's case is 33 percent. There were no other stipulations about what we could apply for in terms of dollars. And it required that we had to have an effective plan that supports those services, trained teachers and sufficient computers. Tennessee has all of those necessary elements.

Tennessee stated in the RFP that it was willing to put any sources that proposers would offer, as well as savings of the network, into the network. All services are to be invoiced in two parts, one part to the State and one part to the FCC.

Because the State is eligible for the 66 percent discount this means that the State could submit a contract to the FCC for three times the amount of its available funds and meet the financial commitments of the FCC; 1/3 would be paid by the State and 2/3 by the FCC.

The amount of available funds from State and local sources is defined in the RFP with the maximum of approximately 5.1 million in any fiscal year, plus any other sources that a proposer could offer from the sale of equipment or salvage. Therefore, in any year, the State could receive the benefit of services for significantly more than its own available dollars.

The approval of the contract, following the notice of intent to award, is necessary for Tennessee to finalize its

application and be eligible for the discounts. Without a contract we cannot file the application. We seek your agreement with our findings and conclusions in the Department of Education that this contract should be awarded to Education Networks of America.

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Now let me turn to the specific responses in ISIS' letter.

I'm going to take them in a little different order. I'm going to take Item 2 first. The ENA cost proposal misrepresents

E-rate rules and funding.

The E-rate funding is a significant component of the RFP. Again, reading from the statement of purpose. Creativity is particularly important in living within the classroom constraints and providing a migration plan from the existing capability and existing financial resources to the possibility of the State eligibility and acceptance of E-rate discounts. Creativity is also required to respond to the situation if Tennessee's E-rate application in 1998 or the future years is not funded.

In the written report to the response to the letter of protest, which is already in the record, we responded specifically to each of the items raised in the letter of protest. There was Item 2 (A) on the current network and its non-eligibility for capital expenditures; these are basically the items that Mr. Ney has on the chart. There was one about the ISDN and there was one regarding web content and

there was one regarding staff hours and teachers training.

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We have identified specific sources for clarifying the E-rate funding rules with reasons why we fully expect those items to be eligible. There are some 3,500 pages of FCC orders, guidelines, comments and clarifications. Having read them all, there is plenty of room for interpretation among those pages.

The State has been diligent. It has sought the advice of an attorney in Washington who regularly handles FCC matters. He has worked with us for over 200 hours in understanding our situation and informing us of how those rules affect our situation. I have been advised by that counsel, with whom I spoke on Friday and again yesterday, that he has read the pleading and has stated to me that he does not believe it has merit. He was willing to come here this morning, but we decided that it was not appropriate at this point and we really didn't want to pay for his travel because my commissioner doesn't like paying for travel. Anybody who knows her, knows that.

Clearly this pleading represents one side of the story and if it is actually filed with the FCC, and I now understand it has been filed, we will respond. Clearly, since it has been filed we are jeopardized from participating for funds and our application is likely to be delayed for at least one year.

It is also clear that their request for an expedited

declaratory ruling is not valid because they do not show immediate material harm and there is certainly no harm to them before the application due date of April 15th. There will be no application ruling by April 15.

We can spend a great deal of time examining these issues this morning. However, I submit to the committee the following. No. 1, the State has diligently familiarized itself with the E-rate program over the last one and a half years.

9 No. 2, it developed the RFP in light of the E-rate program.

No. 3, it evaluated the responses in light of the needs of the schools

of Tennessee and the E-rate program. No. 4, the burden was placed on the contractor in terms of funds for the E-rate program.

The FCC and the SLC are the only people who can fully answer the items raised in this objection.

Let me turn to the last one on the E-rate funding because, I think, it is important for us to consider here. Item 2 (E) in the letter stated, the State apparently intends to award a \$74 million contract to ENA when ISIS2000 proposed comparable services to the state for \$23 million less. Well, this is an E-rate issue; there is always concern if such a statement were true.

I will specifically respond to this in terms of the comparability of services. In fact, the proposal from ISIS is

not comparable to the proposal from ENA. The cost proposal in the RFP states, the proposer must clearly show the capability that will be provided through State and local funds and the amount that the State and local agencies must pay for those services.

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RFP services should also be identified, which will be provided as a result of the FCC discounts. For example, one level of functionality might be proposed by using State funds solely. A higher lever of functionality might be proposed when the FCC E-rate funds are included. The proposer must clearly identify the capability that would be provided for each period throughout the life of the contract if the E-rate funding is not available in any period.

The RFP describes that any other available funding must be paid to the state -- that would be paid to the State and also was to be used to increase the service level. An example of how this would work is included in the cost proposal of the RFP. It showed a comparison of one year funding where one proposal offered services for 12.5 million and the second offered proposals for 13.1 million with the latter receiving more points in the awarding process.

This formula and examples were in the RFP from the beginning. All were approved by the comptroller's office and the Department of Finance and Administration before the RFP was issued. It was also reviewed with our FCC attorney. It was

reviewed with the proposers in three pre-bidders conferences. There were written questions by proposers and clarifications issued. All proposers agreed to the formula and waived any rights to oppose it based on the required review and waiver of objections in the proposal Section 3.4.

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Despite the requirements of the RFP to provide information about the delivery of services with or without the E-rate, ISIS did not provide this information in any of its cost information.

ENA clearly described their services and costs with and without E-rate funding in each of the seven, six month periods. ISIS provided only cost information with E-rate funding. And in identifying its services, even after a request for clarification, it further confused the issue of the level of services that would be offered without E-rate.

In responding to the statement that ISIS proposed comparable services, we offer the following differences: I want to go through a number of items of service levels that are different. Capacity and reliability are critical to provide services to schools where our number of computers has grown from 7,000 to 50,000 and this is expected to grow to 90,000. If I could get to the bottom line, the issue is delivering information to the student's computer screen that is important, appropriate, reliable, secure and is presented quickly enough to be a learning experience for every student.

Before we look at the specifics, let me offer a comparison for the context of costs. BellSouth Net provides a comparable at 1,770 per school, per month; that represents a contract price of \$133 million over the life of this contract, waiving installation cost. This example is drawn from their current price list.

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ENA's proposal is \$74, which is 45 percent less. ISIS offers their service at a questionable \$51 million and it is not comparable. I can provide specifics related to these services and how they are different as we go through each of the cost items.

First of all, the Internet reliability index. Mr Ney accurately pointed out that there was significant differences in POPS, which he said were unnecessary and caching, which he said was unnecessary. Let me explain what that means in terms of students.

Internet access during the school day 10:00 a.m. in the morning, or any other time during the school day, is often slow. The State of Utah actually demonstrated a 45 percent increase in the use and productivity by its students when they installed the kind of equipment, which is called caching equipment, that ENA is proposing; that is not a trivial difference in service.

This equipment can help teachers because they cannot entertain students while they are waiting for the screen to

come up on the computer. ENA's approach is more reliable and more expensive. The ENA approach happens to occur automatically without teacher intervention. The capability occurs in three levels in their network, not one.

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ISIS stated in their proposal that in order to do this kind of caching teachers would actually call the help desk every time they wanted a site reserved. Teachers don't have phones in their classrooms. Teachers cannot leave their class and walk down the hall and make a phone call. Besides that, if we imagined 50,000 teachers calling the help desk, when this help desk currently handles 50 calls a day, it is simply not workable.

ISIS in their proposal is not clear how or where the caching capabilities will be implemented. The difference between the two proposals is also pointed out in the amount of security. There is less than half as much security in the ISIS proposal. ENA has four security checkpoints; ISIS has one or two. The RFP stated that it is a growing concern for schools and will only increase as the usage increases.

Protection from pornography. It appears to be optional in the ISIS proposal, but it is built in as a committed service level in the ENA proposal. Given our State legislature is currently considering such a law and that it will require a substantial fiscal note -- if this contract is not signed, thi protection is becoming more important with each passing week.

Federal legislation is also occurring to make this a requirement.

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All of the items that I have mentioned are provided at the beginning of the contract for all schools. It is not clear when ISIS would put any of these kinds of things in place, in the first six months.

Finally, there is a capacity index. I guess I have to comment that Mr. Ney said three times that the State's option is to continue its existing network with the existing contractor who is ISIS. There are some considerable problems with that in terms of capacity. I have already said that the existing network supported 7,000 and we have 50,000 computers. We will get through the end of this school year. I do not know what will happen next year if what we live with is this existing network.

Currently ConnecTEN has five times as many computers as it was designed for. This means there are a lot of computers that can't access the network. It is not clear how much capacity is in the ISIS proposal. However, ENA has guaranteed to deliver guaranteed service levels at two pages, per minute, per student for each of the 90,000 computers on the network. What does this mean? Students sitting in a classroom waiting on information to emerge on the screen are not learning; they are waiting. Teachers know that waiting students does often mean that problems occur in the classroom. This is an unacceptable

1 | and impossible learning environment.

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ENA built a measurable index. It is a combination of equipment and communication lines. A combination of the two is a part of any network to increase this guarantee and to provide that guaranteed service level performance. They documented in their response of observing teachers and students to design and arrive at that level of service as being appropriate.

Finally, equipment reliability. ISIS combined three functions into one piece of equipment rather than three, as ENA is proposing. Therefore, their approach cannot be as robust or reliable or effective as the specialized equipment that ENA proposed. ISIS, therefore, has a single point of failure and a greater likelihood of degradation of performance. Let me stop there and see if you have any questions about the differences of service levels?

COMMISSIONER HAWKINS: Any questions?

DEPUTY COMMISSIONER JONES: No.

MR. LEE: No.

MS. SHRAGO: Secondly, in terms of the difference of why there is an apparent \$23 million difference in the proposals. ENA's proposal included a critical migration plan to return to the network to a functioning status within the State's resources without E-rate funding. We understand that we put a significant burden on the vendors to do this, to go with lots of money or a little bit of money, but whatever

you do, don't take the network away from the children.

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ENA presented a variety of options and equipment in the communication line, that is detailed in their RFP, Pages 60, 61. They are five separate scenarios of those combinations. They clearly documented sufficient funds for the delivery of all services to all schools if E-rate funding disappears out through 2,000. They do describe degradation of services and they even anticipated how much it would be.

Even in the clarification letter of March 10, where ISIS response was to clarify discrepancies in various places in their proposal, there was still missing and misleading information. The chart is on Page 5, and I have got some copies of this.

MR. NEY: Page 5 of the?

MS. SHRAGO: Of the clarification letter.

MR. LEE: Let me ask at this time, Ms. Metcalf, do we need to make some documents exhibits; the documents from Mr. Ney the other day just to clarify the record?

MS. METCALF: Sure. What we can do is we will make the record that was provided to the review committee, the documents that are listed in my April 1st letter as well as the supplemental documents and two April 2nd memos as well as an April 3rd memo, Exhibit 1. That is the record provided by me to the committee. Exhibit 2 will be the documents provided by Mr. Ney on Friday including his April 3rd letter and the

We can make this document Exhibit 3. 1 attachment. 2 (Whereupon, the aforementioned documents were marked as Exhibit No. 1.) 3 4 MS. COTTRELL: I'm sorry, can I get a 5 clarification? 6 MS. METCALF: Sure. 7 MS. COTTRELL: You are making as an exhibit to 8 the record of this protest committee meeting, this review 9 committee on the protest, the documents that Mr. Ney filed with 1.0 regard to lifting of the stay on Friday? 11 MR. NEY: I would like for that to be incorporated. 12 13 MS. METCALF: If the review committee chooses 14 not to accept that document, that is their decision, the documents that he provided on Friday, the April 3rd letter as 15 16 well as the attachments. 17 MS. COTTRELL: I will just remind the committee that on Friday Mr. Ney said this is not part of the protest, 18 19 this particular issue. But to the extent it includes documents 20 that refer to something that was not part of the protest, that may have been excepted as part of lifting of the stay, I might 21 22 make sure that the record does not indicate that also. MR. NEY: Given that we are not in a court of 23 law and this whole proceeding sort of runs right through, I 24

referred to that letter broadly, particularly with respect to

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| 1 | the property disposition issue. I would request that it be put |
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| 2 | in there along with all of the other paper that we have |
| 3 | submitted, everything that has been put before you with respect |
| 4 | to the last two days. |
| 5 | COMMISSIONER HAWKINS: Does anyone have a |
| 6 | preference? |
| 7 | MR. LEE: Personally, I think it helps because |
| 8 | it does go over the arguments more so of the protest, but more |
| 9. | so the lifting of the stay. There might be some documents in |
| 10 | here about the lifting of the stay, but the majority of it |
| 11 | concerns the issues. |
| 12 | COMMISSIONER HAWKINS: Do I understand that to |
| 13 | be a motion? |
| 14 | MR. LEE: I make a motion. |
| 15 | DEPUTY COMMISSIONER JONES: I second. |
| 16 | COMMISSIONER HAWKINS: All in favor? |
| 17. | (Whereupon, all members of the review committee |
| 18 | said, Aye.) |
| 19 | COMMISSIONER HAWKINS: Let the documents |
| 20 | submitted be a part of the record. |
| 21 | MS. METCALF: This is Exhibit No. 2. |
| 22 | COMMISSIONER HAWKINS: This will be No. 2 and |
| 23 | what was just passed out will be Exhibit No. 3. |
| 24 | MS. METCALF: Correct. |
| 25 | MR. LEE: Collective, there are two pages? |

MS. METCALF: Yes.

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(Whereupon, the aforementioned documents were marked as Exhibit No. 2 and Collective Exhibit No. 3.)

MS. SHRAGO: I'm addressing the money issue and the difference between the proposals. On the two sheets that you have in front of you, there is a lot of technical details, but in terms of the first one that was passed out, which in the upper left-hand corner says, Ms. Jackie Shrago, March 10, this was part of the clarification answers that the review committee received. I would point out this last column, on the right side, it says upgrade with E-rate; do you see that?

MR. LEE: This is from ENA?

MS. SHRAGO: No, no, this is from ISIS.

MR. LEE: Okay.

MS. SHRAGO: Both of these documents are from the ISIS documents. So on this page, which is in their clarification, they said they were going to provide all of this equipment in that last column without E-rate. On this document, which they also referred to in that same letter and they confirmed that they wanted us to use this table on the last far-right column, it says without E-rate funding and there is none of that equipment through the entire contract.

The difference in that contract equipment, just on purchase price alone from their numbers, is about \$3.7 million. There is no source identified from where that money would come from.

This Exhibit 4 -- wait let me give you this document. We are dealing with the far right-hand column of those pages.

COMMISSIONER HAWKINS: This will be Exhibit 4.

MS. METCALF: Correct.

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(Whereupon, the aforementioned document was marked as Exhibit No. 4.)

MS. SHRAGO: This Exhibit 4 was requested by the State which could further clarify the study of the monthly cost that the State be obligated to. There is a major discrepancy between one month and six months costs. If you look at the top of the heading it says, cost per site, per month and a six month cost per site. It is real easy to see. When you get here, it is the same. And yet these are ISDN services that you pay for on a monthly basis.

So all of those numbers are the same whether it is one month or six months. All of these numbers are the same whethe: it is one month or six months all of the way down. There is one number that ends up being changed in this row and one in this row. So the \$8 million, the largest portion of it is the same cost whether it is one month or six months.

Even if we assumed that they intended for the six month cost to be the accurate number, okay; it appears unlikely that there is a tariff from BellSouth to support the cost of the communication lines that they have offered. Mr. Ney specifically said that he didn't think BellSouth would pump in

services that they weren't paid for; I would suspect he is right. We are talking about major, major amounts of services.

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It is a little difficult for me to say exactly how much it could be. It could be \$1 million a year; it could be \$3 million a year. I would rather not speculate on those numbers, but there is no doubt that it is significant. You can't buy a frame relay service for the same price you can by a T1 service.

While it might appear from these documents that are obviously given to us in this process of the RFP response, the State could be getting a lot of equipment and communication lines for nothing or for a real bargain. It was a grave concern when we noted that ISIS had a negative net worth of \$1.6 million. In the D&B statements that they provided, they have to credit rating status.

I guess it might be helpful if you look at the proposal; there is several D&B reports that are in here. Not only does ISIS not have a credit rating, its parent company, Great Universal, also was given no credit rating status by D&B. When you look at the third and fourth companies that go in this chain, there is one that is called MC -- MIC and then one that is called Millicom, that is the top parent.

According to D&B it is apparently the fourth corporation in the chain that owns ISIS. There is no credit information for this Luxembourg company, which was started in 1992 and operates as "A Management and Public Relations Consultant" according to

the D&B's documents.

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My understanding of subsidiaries is that when we are dealing with a subsidiary of negative net worth, the State cannot go beyond that subsidiary unless there is a guarantee in the documents that we have been provided by any of those other entities that own a 100 percent of the stock of ISIS.

So we have grave concerns about the facts of what it is that they have provided to us. In terms of the documents, can they deliver it? It is the price at which they can be delivered and could they stand by it if, in fact, they had to deliver it? Let me stop there and see if you have any questions?

COMMISSIONER HAWKINS: Any questions, I don't.

DEPUTY COMMISSIONER JONES: I don't.

MR. LEE: I don't.

MS. SHRAGO: Let me deal with Item No. 4 in the protest letter, which is the lack of ENA's financial responsibility to fulfill its obligations. I am referring, again, back to the RFP. The documentation of financial responsibility, financial stability and sufficient financial resources to provide the scope of services to the State in the volume projected and within the time frames required and with the constraints of the FCC fund. More specifically, said documentation shall include other pertinent financial information by which the State may reasonably formulate an

opinion about the relevant stability and financial strength of the proposer. This information <u>must</u> include the most recent audited financial statement. In leu of such, a banking reference and a credit rating by a rated service is required."

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All of those required items were included in the ENA proposal. The ENA audited financial statement showed a net worth of 1.5 million, compared to an unaudited 1.6 negative net worth for ISIS. ENA showed an audited net income of \$48,000. ISIS showed an unaudited net loss of 1.45 million. And ENA banking records were included.

ISIS did not provide audited financial statements. ISIS provided a D&B documentation but no credit rating as required. Quoting from the D&B documents they provided, "the absence of a rating indicates that the information available to D&B does not permit us to assign a rating to this business." In this case no rating was assigned because of D&B "unbalanced" assessment of a company, December 31, '97, fiscal financial statement. That is D&B's statement, not mine.

It was indicated earlier that ISIS' parent nor its top parent has a credit rating. ISIS included a bank letter that stated it had a satisfactory checking account. That is the statement there, but made no reference of its relationship with the bank. A credit line was identified for the parent, but as you pointed out, Mr. Lee, there was no indication of a quarantee that any portion of that credit line is available